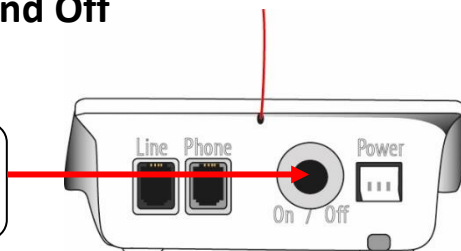


Turning Your System On and Off

The **On/Off** button is located on the back panel.



- To turn your system OFF press and hold for 4 beeps and it will switch off.
- To turn the system ON, press and hold until the green ON light indicates that it has started.

Please Note: When the system is turned OFF and there is NO green 'ON' light, then your system will not operate, and a call for help cannot be sent.

IMPORTANT NOTES:

Advanced technology is used to process and report events; however, in some very rare circumstances it is not always possible to notify events immediately.

It is also possible that some rare external factors will affect the system's ability to operate as expected. These factors may include, but are not limited to, radio interference, lightning strikes or communication network outages.

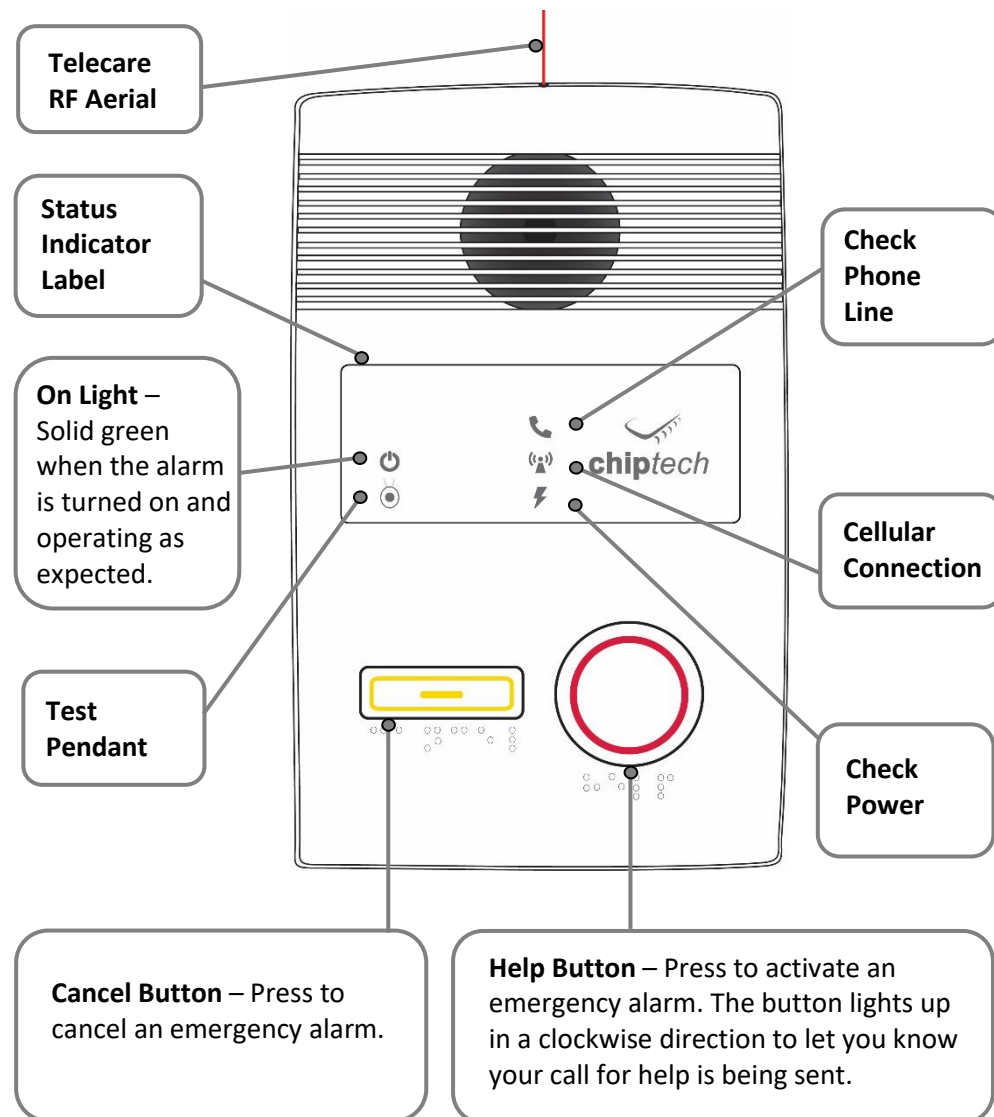
To the maximum extent permitted by law, the supplier and the manufacturer will not be liable or responsible for any damage, loss or injury that may be suffered or incurred in connection with this system due to incorrect usage, usage that is inconsistent with this guide, a result of a delay in event notification, or external factors beyond our control.

Use of this system confirms acceptance of these limitations. If you suspect your system is damaged or not functional, please contact:

Chiptech +44 (0)1524 544427

EVE User Guide

Your new telecare system contains 3G technology to give you independence, peace of mind, and put you in contact with people who are there to help you.



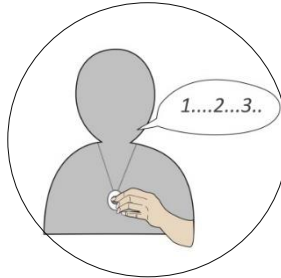
Your Personal Help Button

Your personal help button should be worn at all times, including at night in bed. It is hot waterproof and should be worn in the bath or shower.



Requesting Help

If you need help at any time of the day or night, press and hold the button on your personal help button and count to three. The outer rim will flash red to let you know your call for help is being sent. Alternatively press the large 'help' button on the base unit.



Talking to your Operator

If you send an alert for help, you will hear a loud ten second pre-alarm from your base unit, and then you will be connected to the Alarm Receiving Centre. The operator will phone you back and you can communicate with them by speaking into the handsfree speakerphone system on the base unit.



Cancelling an Alarm

During the loud ten second pre-alarm period you can cancel the alarm by pressing the yellow button.








Care of your Pendant

Avoid direct spraying with perfume, insect repellent or similar chemicals, by holding it out of the way.

Clean with non-abrasive and non-polishing cleaners only.

Recommended – warm damp cloth is sufficient.

Status Indicator Lights

-  **On** - this solid **green** light indicates that the base unit is on. It will flash when other errors are shown.
-  **Check Cellular** - this will flash **red** when there has been no cellular connection after an hour. **(In normal operating mode this light is off).**
-  **Check Power** - this will flash **red** when there is a problem with the power connection and it needs to be checked. An audible message will play as well.
-  **Check Phone** - this will flash **red** to indicate when the phone connection is not available and needs to be checked. An audible message will play as well.
-  **Test Pendant** - this will flash **blue** to let you know the pendant is due for testing. Please follow the '*Testing your System*' instructions below.

Testing your System

From time to time your system will request that you test it. The '**Test Pendant**' indicator will flash blue. Press and hold your personal help button and count to three. Wait to speak to an operator. Tell them you are testing.